

CONDITIONS

Apartment prices

The apartments range in price from a minimum of Euro 90 to a maximum of Euro 120 per day. The price is according to the size and location of the apartment. Euro 50 will be added to the base price for linen and final cleaning. The apartment will be cleaned on the day of departure. For guests staying for longer periods the apartment will normally be cleaned on Saturday, with the agreement of the guest and the owner.

The price includes parking, water, electricity and gas. An additional bed can be provided at a rate of Euro 10,00 per day. Dogs are charged at Euro 5,00 per day. For guests who wish to have breakfast, this can be booked in addition, depending on the work requirements of the establishment, at a price of 8.00 euros/person by arrangement. In this case, breakfast will be served between 8:30 and 9:30 a.m. in the Sala del Fogolar, located on the ground floor of the main building.

Arrival and departure

The minimum stay is 3 nights. Guests can access their apartments on arrival between 16.00 and 20.00. Departure must be before 10.00 unless otherwise agreed. In case of arrival after 20.00, guests are kindly asked to inform us by phone. On arrival, each guest will be required to provide an identity document in order that the necessary registration formalities can be completed.

Payment conditions

Booking will be confirmed and valid only after payment of a deposit of 20% of the total amount. This must be paid by bank transfer. This deposit is non refundable in case of no show and waiver. In case of earlier departure or delayed arrival will be charged the entire reservation. The remaining cost must be settled on the morning of departure in cash or at the latest 4 days before departure by bank transfer, stating name and period of stay. No credit card or EC card is accepted. **Bookings can be cancelled by guests, in writing, or by email 3 weeks before arrival and the deposit will be refunded.**

Security and respect for the environment

All guests are responsible for their personal belongings inside the flat. We ask you to be careful with the furnishing of the flats. In the name of nature and environmental protection we ask our guests not to waste water/electrical energy and heating and to observe the waste separation, according to our instructions. At the end of your stay, please empty the fridge and the dishwasher. We ask you to respect the following quiet hours:

14:00 to 15:30 - 23:00 to 07:00.

It is nice when friends or relatives come to visit you. We kindly ask you to announce their visit in advance. Smoking is absolutely prohibited inside the flats! Disregard of this instruction will be punished with fines between 250 € and 500 €. Damage and soiling will be charged.

Animals

Pets are welcome in our agriturismo with prior notice. For the stay of your pet we charge 5,00 €/day. We kindly ask you to bring a pillow for your pet from home. Any damage caused by your pet will be charged to you. Please keep your dog on a leash when outside. Our bio lake is unfortunately taboo for animals!

We wish our guests a pleasant stay at Agriturismo Lavacetto